

# CERTIFICATE OF REGISTRATION



**ISO**

**10002:2018**

THIS IS TO CERTIFY THAT THE

**CUSTOMER SATISFACTION AND COMPLAINT MANAGEMENT SYSTEM**

of

**RISHAN INFOSKILLS PVT. LTD.**

Address

**374, SECTOR 16, HISAR - 125 001, HARYANA, INDIA**

Has been assessed and registered as complying with the requirements of the International Standard shown above for the following activities. Further clarifications regarding the scope of this certificate and the applicability of ISO 10002:2018 requirements may be obtained by consulting the organization

Scope

**PROVIDING SKILLS DEVELOPMENT TRAINING, ASSESSMENT & CERTIFICATION. HANDLING OF GOVT. FUNDED / CSR / SPONSORED PROJECTS & FRANCHISEE OPERATIONS**

**Certificate No. ISO/CSCM/21660**

Initial Certification Date 09.03.2019

Certificate Expiry Date\* 08.02.2022

**ISO**

First Surveillance Date 09.03.2020

Second Surveillance Date 09.03.2021



**ISR** INTERNATIONAL  
STANDARDS  
REGISTRATIONS



*Vilaxhara*

AUTHORIZED SIGNATORY

**International Standards Registrations**

The Quality Centre, Cerun Tower, 15, 26-014, Sakuragaoka-cho, Shibuya-ku, Tokyo - 150-8512, Japan

This registration is a Customer Satisfaction & Complaint Management System Certificate

\*Validity of this certificate is depend on successful completion of surveillance audit  
visit for verification of this certification on [www.isoregistrations.com](http://www.isoregistrations.com)